GCC as a
Service

L&T Group has built IT Parks for Global Majors to enable GCC Launches

100
Million Sqft Office Space
PIONEER IN IT PARKS

Over 70+ Million Sq. Ft Under Development and Growing
One of the largest real estate companies of India with a focus on customer centricity and world class quality

SOME OF OUR CHERISHED CLIENTS

JPMorganChase	SBI Life — Apne liye. Apno ke liye.	COLGATE-PALMOLIVE
motorola	Ford	Blackstone
cognizant	Deloitte.	ORACLE
SAP	Microsoft	sanofi
HCLTech	Infosys	wipro
tcs TATA CONSULTANCY SERVICES	TECH mahindra	Shell

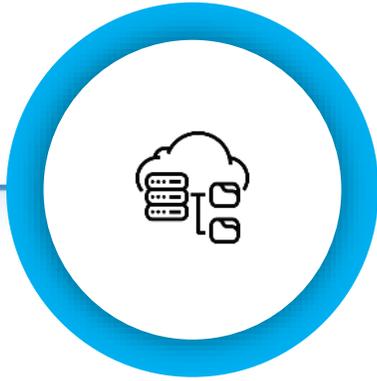# LTIMindtree GCC as a Service Offerings

What We Offer

End-to-end solutions for establishing and operating world-class Global Capability Centers (GCCs), as well as scaling and transforming existing ones into high-performance hubs that drive innovation and business growth

Advisory Services

- Engagement model advisory
- Opportunity Identifications and Solution Identifications
- Functional Playbooks >>> GCC operational blueprints

Build Services

- Legal setup & entity formation
- AI-driven talent acquisition
- Workspace design
- Financial & Tax, legal & compliance support
- IT Infra & BCP

Operate Services

- AI-powered Talent, payroll, IT, workspace
- AI infused IT and business ops service delivery

Transform Services

- Drive transformation across business, tech & people
- Upskill with AI & digital training
- Establish AI CoEs to scale adoption

Transfer Services

- Smooth handover strategy
- End-to-end transfer: Talent, tech & knowledge
- Change management support

How We Offer ?
(Engagement Models)

1

Strategic Advisory and Consulting Services

Owned and operated by client, advised by LTIMindtree

2

Build-Operate-Transform-Transfer (BOTT)

Owned and Operated by LTIMindtree before Handover

3

Assisted Build out (ABO)

Owned by Client, Assisted by LTIMindtree

4

Virtual GCCs / COPO

Owned by Client, operated by LTIMindtree

5

Joint Venture

Co-owned by Client and LTIMindtree
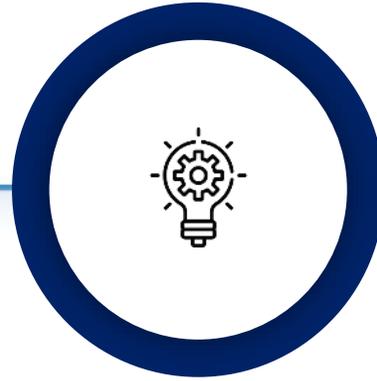
Whom do we Offer?

Greenfield GCC's

Planning stage, to be established

Focus on infrastructure setup and regulatory approvals.

Heavy reliance on HQ for decisions and processes.

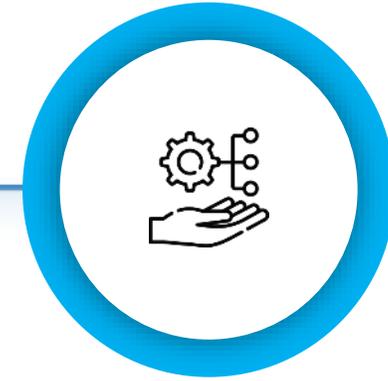Talent acquisition and compliance are top priorities

Nascent to Emerging GCC's

Recently Established

Initial teams in place; basic service delivery underway.

SOPs and governance models are being defined.

Evolving from basic service delivery to broader functional ownership

Matured GCC's

A fully established center with stable operations

A strategic partner driving innovation and enterprise-wide impact.

Illustrative Service Offerings and Engagement Models

Greenfield GCC's

End-to-end GCC as-a-service
- Legal Entity Set up
- Facilities & IT Infra Setup
- TA & HR
- Branding & EVP
- Transition Management
- Program Governance
- Tax & Finance

Engagement Models

- **BOTT** - Owned and Operated by LTIMindtree before Handover
- **Assisted Build Out**- Owned by Client, Assisted by LTIMindtree
- **Virtual GCCs / COPO-** Owned by Client, operated by LTIMindtree
- **JVs** - Co-owned by Client and LTIMindtree

Nascent to Emerging GCC's

GCC as-a-service
- Talent as-a-service
- Innovation as-a-service
- Human Resource as-a-services

Engagement Models

- **Staff Augmentation – Hire & Deploy** (Hire on client's payroll and deploy in client's GCC)
- **Hire-Operate-Transfer** (Hire and operated by LTIMindtree payroll before handover)
- **Hire-Operate in-situ Transfer** (Hire and operated by the LTIMindtree payroll but employees are in client's GCC before handover)

Matured GCC's

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- Talent as-a-service
- Innovation as-a-service

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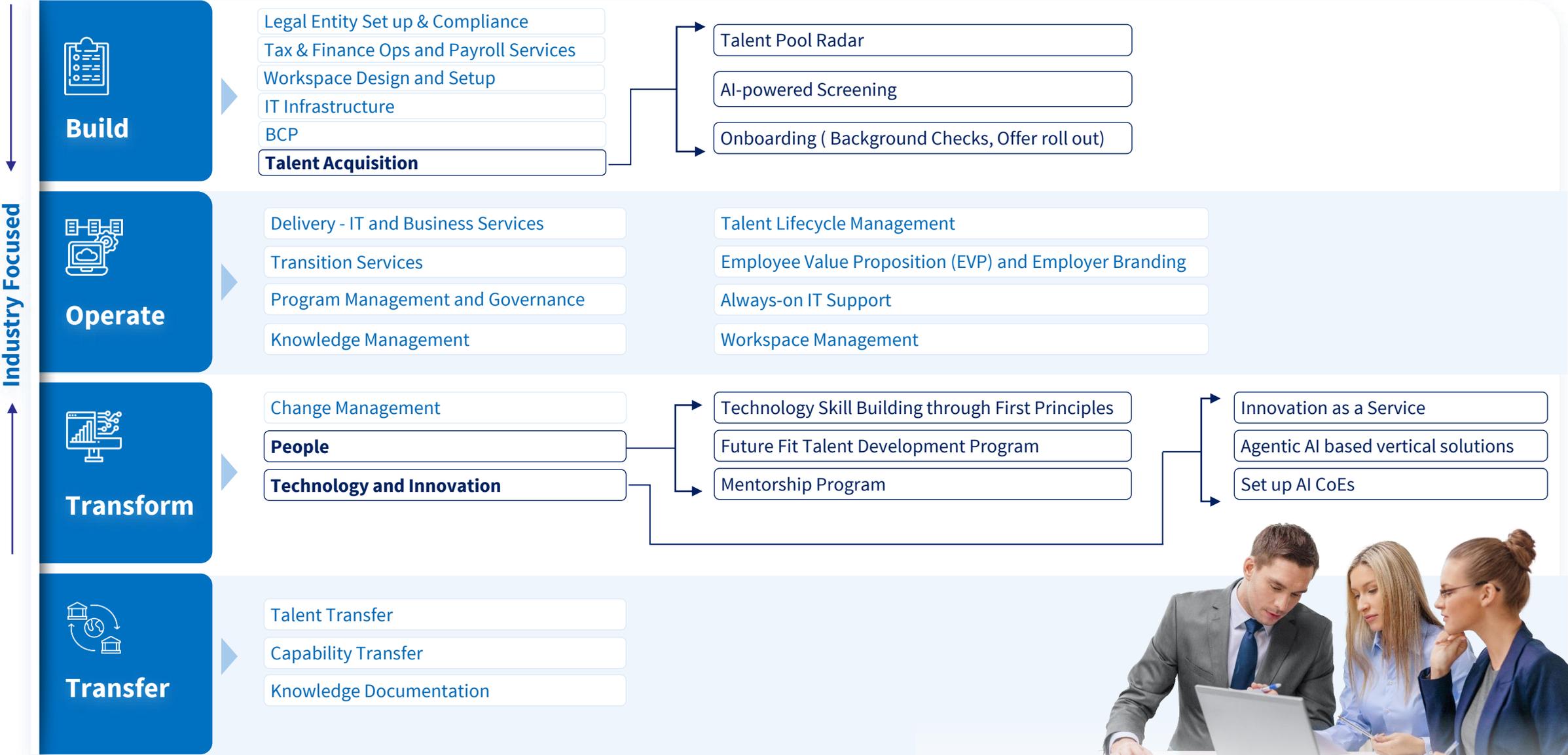
GCC as a Service, Componentized Model

Industry Focused

Build

- Legal Entity Set up & Compliance
- Tax & Finance Ops and Payroll Services
- Workspace Design and Setup
- IT Infrastructure
- BCP
- **Talent Acquisition**
  - Talent Pool Radar
  - AI-powered Screening
  - Onboarding (Background Checks, Offer roll out)

Operate

- Delivery - IT and Business Services
- Transition Services
- Program Management and Governance
- Knowledge Management
- Talent Lifecycle Management
- Employee Value Proposition (EVP) and Employer Branding
- Always-on IT Support
- Workspace Management

Transform

- Change Management
- **People**
  - Technology Skill Building through First Principles
  - Future Fit Talent Development Program
  - Mentorship Program
- **Technology and Innovation**
  - Innovation as a Service
  - Agentic AI based vertical solutions
  - Set up AI CoEs

Transfer

- Talent Transfer
- Capability Transfer
- Knowledge Documentation

We Will Deliver The Services Through our Established Partnerships

GCC and Legal set up Advisory

KPMG   EY

Workplace of the Future

L&T Realty   CBRE   JLL   SAS PARTNERS CORPORATE ADVISORS

Human Resources

RippleHire   Zoho People Plus   AON   Mercer   Shashin School

Finance and Regulatory Compliance

EY   SAS PARTNERS CORPORATE ADVISORS

Our Differentiators

L&T Realty – Market Leader

Turnkey multi-floor facility options are available across Tier I and Tier II cities, ready for Day 1 handover

Industry-led

Verticalized solutions that harness LTIMindtree' deep industry expertise and technology integration to solve complex challenges.

Talent-focused

Future-ready workforce enabled through skill transformation, industry-tech talent convergence, mentorship, and continuous learning

Global AI Studios

BlueVerse™ agentic AI foundry and marketplace to industrialize GenAI across industry groups

AI Lab with GenAI solutions; Gen AI enabled SDLC productivity gains delivered for the clients

Seasoned GCC Leadership

Ex-Heads of Largest Global FIs centres lead our GCC programs.

More Success Stories in Setting Up And Scaling GCCs For Our Clients

Next Gen Operations	Managed Services	Set-up and Scale COEs	Operationalized BOT Model to Application Delivery	Application & Infrastructure Managed Services	Digital Managed Services
Global Elevator Manufacturer	Leading HVAC Manufacturer	Multi National Bank	Leading European Auto OEM	Japanese Automotive OEM	Swedish Commercial Vehicle OEM
1,000+ Associates	**1,100+** Associates	**7000+** Associates	**550+** Associates	**650+** Associates	**500+** Associates

Next Gen Operations
- Delivering Capabilities at high velocity: Multi-archetype Agile Model Implementation | DevOps | Integrated Quality Engineering
- AI driven NextGen Ops for the global application landscape
- 350 Applications managed | 40% reduction in TCO for ERP Applications

Managed Services
- 20+ Years of Engagement; AI Led converged Global Operations Transformation managed services
- Roadmap defined for Digital Twin of IT.
- Integrated Command Center with centralized 1.5 Team
- FinOps for Hybrid cloud management
- ERP transformation by consolidating 165+ ERPs to 30 ERPs with a roadmap to 8 SAP instances
- $35Mn Cost Savings | 40% Tech Debt Reduction

Set-up and Scale COEs
- Drive excellence & scale in Infra Engineering, Architecture, Automation and Operations. Data Center Consolidation
- Established Snowflake COE, Pega COE, for consent order, data lineage and agile programs
- Preferred ADM Supplier with Customer hub, Data Hub and Wealth Management & Personal Banking Transformation Programs

Operationalized BOT Model to Application Delivery
- End to End management of Client captive operations including Talent Hiring, Development and Transfer, IT Assets management and product and project deliveries
- 350 Applications managed | 40% reduction in TCO for ERP Applications

Application & Infrastructure Managed Services
- Managed Services for 1000+ Applications, supporting 150K Users
- Successful adoption of AI/ML in Core Manufacturing & Aftersales Areas
- Pioneer in implementing Productized IT Model
- Enabled New Business Models in Finance & Leasing
- $25M+ savings realized across 10 years | 20% productivity uptick

Digital Managed Services
- 70+ Projects delivered over 15 years | More than 100 processes automated
- Connected Vehicle Enablement
- Established Technology foundations for China Factory (MES)
- Dealer Sales Experience Enhancement
- 30% improvement in efficiency | 500K Vehicles monitored in connected Platform

Reach out to us for more interesting conversations....

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Getting to the
Future, Faster.
Together.